

CANCELLATION POLICY

If you have an appointment now or will be making one in the future, we would like to explain our appointment cancellation policy. We realize that there can be many reasons that you may have to cancel or change your appointment and we will do our best to reschedule for you a new one at a convenient time and date.

If you need to make a change or cancel your appointment, we do request that you give us adequate notice so we can accommodate another patient. Preferably, 48 hours' notice is adequate, but certainly no less than 24 hours at the very minimum is required. We confirm all appointments with a personal call from our office as well as a reminder call done electronically through our software program called House Calls. Forgetting your appointment is not an adequate excuse.

Any patient that fails their appointment or fails to give at least 24 hours' notice without a reasonable, valid and/or documented excuse may be charged a fee up to \$250.00 .

It is not our intension to be abusive in any manner, but it is not fair with the practice or our other patients to lose valuable treatment time without cause.

We welcome any questions that you have concerning this policy and thank you in advance for your cooperation and understanding.